Docket No. NOTICE OF APPEAL FROM THE PRIMARY EXAMINER EN999079 THE BOARD OF PATENT APPEALS AND INTERFERENCES (Large Entity) In Re Application Of: R. F. Gloor et al. Group Art Unit Examiner Serial No. Filing Date 9/439,310 11/12/99 James A. Reagan 3621 BUSINESS METHOD FOR QUALITY ASSURANCE OF SERVICES HOV 1 9 2002 TO THE ASSISTANT COMMISSIONER FOR PATENTS: Applicant(s) hereby appeal(s) to the Board of Patent Appeals and Interferences from the decision of the Primary Examiner dated 7/15/02 finally rejecting Claim(s) 1, 2 and 4 RECEIVED NOV 2 5 2002 The fee for this Notice of Appeal is: \$320.00 **GROUP 3600** ☐ A check in the amount of the fee is enclosed. ☐ The Commissioner has already been authorized to charge fees in this application to a Deposit Account. A duplicate copy of this sheet is enclosed. The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 09-0457 A duplicate copy of this sheet is enclosed. 11/2D/2002 MGEBREM1 00000015 090457 09439310 01 Ft:1401 320.00 CH Dated: /1/14/02

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certify that this document and fee is being deposited with the U.S. Postal Service as 11.14.05 first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C.

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